Release Notes

Email Manager 6.2.0

Version Management

Version History

Version	Date	Author	Distribution
1.0	14 February 2017	J Davis	Service Release

Related Documents

The related documents are located in the Alterian product help.

Name
Email Manager 6.2.0 SDK Help File.chm

Table of Contents

1   Introduction

This document provides a summary of the changes introduced in Email Manager 6.2.0

1.1   Overview of changes

Email Manager 6.2.0 is a service release for Email Manager 6.0. This main purpose of this release is to include stability improvements around event processing, and a new API call.

See the 'Updates included in Email Manager 6.2.0' section of this document for further details.

1.2   Important Upgrade Considerations

There are no important factors to be considered before upgrading to this release.

Information	Related document
The Email Manager 6.2.0 Delphi client *will not be* updated for this release.	n/a

1.3   Prerequisites

Email Manager 6.1.0.

1.4   Supported Platforms

Email Manager 6.2.0 has been tested and is supported on the following:

Client

- Windows 7[©]
- Windows 8[©]

Other

- Microsoft Internet Explorer must be installed on the client machine

2   Client Installation

This release only contains backend improvements and therefore the client will not upgrade.

3 Updates included in Email Manager 6.2.0

3.1 New Features

A new API called **GetRecipientIdByPK** has been created to identify the recipient ID for a given primary key, value and/or list.

3.2 Enhancements and Fixes

Email Manager 6.2.0 contains improvements to the suppression logic, which will help with the stability of deployments. It also contains significant changes to the way Email Manager processes events, allowing them to be processed much more quickly than previously.

4   Known Issues

No new known issues were identified in Email Manager 6.2.0 See Existing Known Issues in the [Alterian product help](#) for a full list.

5   Issue and Problem Reporting

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem.
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information.

Report any issues arising from this version of the application to:
https://alterian.atlassian.net/.